



PRENATAL PAPARAZZI

3D/4D ULTRASOUND STUDIO

What are the cancellation and rescheduling policies?

We do not allow cancellations, only rescheduling with a 24-hour minimum notice. Less than 24 hours advance notice of scheduled appointment will be treated as a No-Show. Prenatal Paparazzi values our customers and their busy schedules. We have strict policies for no-shows and late notice reschedules. We request 24 hours advance notice for rescheduling to protect our Sonographers and to provide waitlisted clients the opportunity to book new openings. Arriving 10 minutes or more late without calling to obtain prior consent will constitute a No-Show and will be charged as such. Prepaid deposits and prepaid services will NOT be refunded. We realize that emergencies and mix-ups happen. We request that when possible you show both our Sonographers and other customers the same courtesies you would expect for your appointment. You can notify us via phone 716-676-6400 or send an email at Lisa@prenatalpaparazzi.com or send a message through Square Appointments and we'll respond as soon as possible.

What is the Non-Refundable Deposit Policy?

All services require a \$30 Non-Refundable prepaid deposit at the time of booking. No services will be scheduled without a deposit. We do not offer refunds for prepaid deposits. If you have an emergency and need to reschedule your appointment, please do so no later than 24 hours before your appointment. No shows and reschedules less than 24 hours prior to appointment will forfeit the prepaid deposit and will NOT be rescheduled without requiring prepayment in full.